February 23, 2009

Dear Valued Partner:

As you are aware, Toys “R” Us, Inc. maintains an uncompromising commitment to product safety. We recently conducted seminars in Hong Kong, Toronto, and New Jersey to explain some changes in our Quality Assurance Programs for 2009.

Some of these modifications are summarized below for vendors that were not able to attend the seminar.

**Our Product Standards Are Unchanged**

- Total lead standard for surface coatings continues at 90ppm
- Total lead standard for substrates continues at 300ppm (more stringent requirements for selected categories such as PVC shoes/raincoats, jewelry, etc.)
- We will test in accordance with regulatory guidelines regarding accessibility and exceptions
- All items within scope of AB 1108, CPSIA, or EU phthalate directive must be “P4” compliant (i.e. not contain greater than 0.1% w/w of DEHP, DBP, BBP, or DnHP). Mouthable items must additionally not contain >0.1% DnOP, DIDP, or DINP (“P7” compliant).
- Phthalates will be tested in surface coatings; also inaccessible components may be tested under certain circumstances.
- Packages used for children’s items that are intended – as determined by the lab- to store the product and/or be used by the child with the product will be subjected to use and abuse and the same analytical testing requirements as apply to the product.
- R Us direction is that we will continue to reduce the PVC in our packaging. PVC Packaging should not be used if there is a viable feasible alternative. Vendors should work with the Buyers and Sourcing Departments to determine feasibility and develop alternative packaging.

**Program Highlights**

- Third party sample selection continues
- Test frequency change – full testing 2x/yr, more frequently if failures are found; less frequently for private label items if test history is good and facility is certified to ISO 9000 or TSCP Tier 1.
Program Highlights (con’t)

- If last full COC testing was conducted prior to November 1, 2008, samples will be tested to the full COC test requirement under the 2009 program (“Batch” testing no longer applies).

- Items designated as Global which have had a Global Design Review or Product Development Evaluation will be COC tested to global standards. (US, Canada, Europe, and Australia)

- Regional items such as EPB will be tested initially in the EU to EN standards, and an LOE will be issued upon successful completion of this testing and the technical file; items will also be tested once in HK under COC program for second six-month period.

- Date coding is required for all products – product, packaging, and master carton.

If you have any questions about this process please contact me at: safetyassurance@toysrus.com

Thank you again for your continued support and partnership.

Sincerely,

Alan P. Kaufman
VP, Quality Assurance, Safety & Packaging
April 13, 2009

Dear Valued Partner:

As you are aware, Toys “R” Us, Inc. maintains an uncompromising commitment to product safety. As part of that commitment, I wish to make you aware of an upcoming change in our Quality Assurance Programs.

For products within the scope of ASTM F963, Standard Consumer Safety Specification for Toy Safety, we will begin to apply the latest revision of this standard, ASTM F963-08, to products submitted to our test laboratories on or after July 1, 2009.

Several of the noteworthy revisions in the new version of the standard are:

1. **Toy Chests**

   Toy chests are no longer covered by ASTM F963; instead, Consumer Safety Specification ASTM F834 will govern the requirements for toy chests.

2. **Magnet and Magnetic Components**

   New definitions and new abuse tests have been introduced for hazardous magnets and hazardous magnetic components:

   a. New definition for hazardous magnets and hazardous magnetic components:
      - Has a flux index > 50; and
      - Is a small object (using the small parts cylinder)

   b. New abuse testing (must be performed in series)
      - Cycling as received → Impact Test → Torque Test → Tension Test → Cycling; hazardous magnets or magnetic components may not be liberated.

   c. Modified Requirements
      - For general toys, for children up to 14 years of age, toys cannot contain any hazardous magnets or hazardous magnetic components before and after abuse testing.
      - Specified safety labeling on packaging is required for hobby, craft, and science kit-type items that are suitable for children over 8 years of age.

3. **flammability**
This section has modified existing flammability testing procedures for solids and soft toys and flammability testing procedures for fabrics have been added in Annex A5.

4. Sound – Producing Toys

The requirements and testing method for push/pull toys have been modified. The weighting has been changed to C-weighted peak sound pressure level, Lcpeak, for impulsive sounds and will be measured twice on each side for the pass-by tests.

5. Folding Mechanisms and Hinges

This section has been modified such that the requirement is not limited to toys intended to support the weight of a child. Hinges can present potential pinch hazards regardless of whether the toy is intended to support the weight of a child.

- Folding Mechanisms
  - NOT ONLY FOR TOYS INTENDED TO SUPPORT THE WEIGHT OF A CHILD BUT ALSO FOR TOYS THAT ARE LIKELY TO SUPPORT THE WEIGHT OF A CHILD IN NORMAL USE.

One way to determine if a child can sit on a product is to verify that the surface would accommodate the hip breadth of a child in the age range for which the product is intended. Examples of products to which these requirements would apply include, but are not limited to, folding mechanisms in toy strollers that a child can sit in, toy chair that a child can sit in, or a child-sized ironing board.

- A Specific test method for the locking devices has been introduced. The folding unit shall remain in its recommended use position when a force of 45 lbf (200N) is applied to the product in the direction normally associated with folding. For single action locking devices, requirement is a minimum force of 10 lbf (45 N) to activate the release mechanism while double action locking device shall require two distinct and separate actions to release. There are no force requirements for double action locking devices.

- Hinges
  - In previous versions of ASTM F963 standard, the requirement for hinge-line clearance is applicable to toys intended to support the weight of a child, while the new standard requires all toys having a gap or clearance along the hinge line between a stationary portion and a moveable portion that weighs more than ½ lb (0.2 kg) shall be so constructed that, if the accessible gap at the hinge line will admit a 3/16-in. (5-mm) diameter rod, it will also admit a ½-in. (13-mm) diameter rod at all positions of the hinge. Examples of such toys are toy jewelry boxes and music boxes.

6. Certain Toys with Spherical Ends

This section has been modified such that the requirement is not limited to toys intended for up to the age of 18 months and preschool play figures, but also extended to toys intended for children between the ages of 18 and 48 months; and nail, screw, and bolt shapes that weigh less than 1.1 lb (0.5 kg) and incorporate spherical or hemispherical ends attached to
a shaft or handle. Such ends shall not be capable of entering and penetrating past the full depth of the cavity of the supplemental test fixture.

7. **Yo-Yo Elastic Tether Toys**

A new exemption has been added to this requirement. Sports balls with wrist or ankle straps longer than 70 cm (27.6 in.) intended to be kicked or thrown and returned to the user are exempt from the yo-yo elastic tether toys requirements.

8. **Jaw Entrapment in Handles and Steering Wheels**

- **Issue:**
  - Concern about the potential for jaw entrapment in handles and steering wheels that are located such that they are accessible for teething in the following categories of toys intended for children under 18 months of age:
    - a. Activity tables intended to be played with by a standing child;
    - b. Large bulky toys;
    - c. Stationary floor toys;
    - d. Push toys intended to be pushed by a child walking upright;
    - e. Ride-on toys.

- **New safety requirement:**
  - Openings in handles and steering wheels that allow passage of a 0.75 by 0.75 in. (1.9 by 1.9 cm) block of any depth greater than 0.5 in. (1.3 cm) must also allow passage of a 1.5 by 2.5 in. (3.8 by 6.35 cm) block of any depth greater than 0.5 in. (1.3 cm)

If you have any questions about this change please contact us at: safetyassurance@toysrus.com

Thank you again for your continued support and partnership.

Sincerely,

Alan P. Kaufman
VP, Quality Assurance, Safety & Packaging